



1751 North Main Street

Prineville, OR 97754

June 8, 2010

Steve Forrester
City of Prineville
300 NE 3rd Street
Prineville, OR 97754

Dear Steve,

Our year end review of our financials for 2009 has brought us to request a rate increase. **We are requesting a Consumer Price Index increase of 2.3%** as reported in March 2010. Our request is due to a combination of many things; most significantly the increase in landfill fees of \$5.00 per ton starting in 2008 (of which has not been passed on to our customers), fuel increases, and benefit increases.

Briefly, the historical perspective on rate increases for the city has been the following:

2005- 20%

2006- 3.4% Consumer Price Index increase

2007- 2.5% Consumer Price Index increase

2008- \$3.57 per customer to implement commingle recycling program.

2009- No increase requested due to economic climate

In this economic climate it is tough asking for any increase. We do not want to lose any customers or be perceived to be trying to take advantage of people. We value our relationship with the community and pride ourselves in providing an efficient service to our customers at a great value.

Thank you for the continued positive relationship with the city. We are very pleased with our ability to openly communicate and mutual respect. This teamwork attitude will encourage both the city and our company to look forward to the future!

Please feel free to ask us any questions and we look forward to any further discussion on this matter.

Sincerely,

Steve Holliday, owner

Emily Holliday, owner

phone: 541-447-5208

fax: 541-447-2587